Our Mission & Vision

To be a respected and effective leader in providing all aspects of a comprehensive emergency management program for the people of Maricopa County in order to protect lives, property and the environment in the event of a major emergency.

Agency Responsibilities

Public Outreach, Education, and Training of Agency Partners. The Department coordinates annual public outreach to residents and schools, provides educational materials to the general public and media, and leads a variety of training and exercise opportunities for partner response agencies.

Activation of the Maricopa County Emergency Operations Center (EOC). The Department is the coordinating agency for the County’s response to an event at Palo Verde Generating Station. The Emergency Operations Center is a coordination, communication, and resource management hub for response and recovery operations.

Provide Appropriate Warning Messages. The Department coordinates with the State to develop public safety decisions to ensure the safety of residents. Warnings to the public are made through a variety of channels including public safety sirens near the power plant, Emergency Alert System through television and radio, Wireless Emergency Alert messages, and notification to landline and registered cellular phones.

Coordinate Shelter Operations. The Department will establish a Reception and Care Center (RCC) for any evacuation of residents for an event at Palo Verde. The RCC is a process that ensures residents and their household pets are monitored for radiological contamination, registered with the County, and provided follow-on services such as temporary social services and sheltering if needed.

Informing the Public of Vital Information. The Department coordinates a unified, single public safety message during Palo Verde events alongside local, State, industry, and non-government organization partners. This Joint Information System ensures critical, accurate, and timely information is provided to the public to ensure health and safety of all stakeholders.